

# WELCOME STRANGER

SAN FRANCISCO

## RETURN

Invoice No. \_\_\_\_\_

Please note: Intimates, sale items marked down over 50% off, beauty and grooming products cannot be returned or exchanged. These items are yours to keep!

Product Description	Color	Size	Qty	Reason
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Please let us know why the item (s) didn't work out so we can improve for next time.

Reason Code	01: Did not fit	04: Wrong item shipped	07: Didn't want/Changed mind
	02: Not as pictured	05: Damaged/defective item	08: Quality unsatisfactory
	03: Not as described	06: Did not like	

## EXCHANGE

If you wish to make an exchange, please specify any replacement items here.  
Please refer to our online store for details and availability.

Product Description	Color	Size	Qty
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### 1. FILL OUT THIS FORM

We offer free returns/exchanges within the U.S. If you wish to make a return or exchange, please complete this form and include it with your return shipment. To receive your pre-paid return label please email [orders@welcomestranger.com](mailto:orders@welcomestranger.com) with your invoice number and return label request. Returns can be made within 14 days from date of delivery. All Items must be returned in their original condition with all tags attached. Please see our return policy for final sale items and more information.

### 2. PACK & SEAL

Please make sure to include the item(s) you wish to return and this Return Form with your return shipment.

### 3. DROP-OFF PACKAGE

Drop off your package with the pre- paid return label at any UPS location.

### INTERNATIONAL

If you wish to make a return or exchange, please complete this form and include it with your return shipment.

You may use any carrier of your choice to return your items to:

Returns/Exchanges Department  
Welcome Stranger  
425 Hayes Street,  
San Francisco, CA 94102  
United States

For local customers we now accept returns in-store in exchange for a **gift card** or **replacement item**

If you have any questions regarding your return, please email us at [orders@welcomestranger.com](mailto:orders@welcomestranger.com) or call +1 415 634 0882.  
9am-5pm PST.

[welcomestranger.com/returns](http://welcomestranger.com/returns)